

8.9.5

Release date: 19 apr 2021

Table of Contents

- [Bugfix](#)
 - [Did not show "To"-addresses in the inbox](#)
 - [Original e-mail that generates case does not contain all TO -addresses](#)
 - [Header of the email you respond to is not included in your response](#)
 - [Direct link to case](#)

Bugfix

Did not show "To"-addresses in the inbox

"To" -addresses are now shown in the inbox:

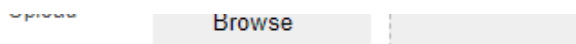
Subject	Dette er en test 2
Username	amersi90@gmail.com
Name	Amer Payment Slsic
Customer	
Email	amersi90@gmail.com
To	tstamer@tmsportal.no amersi90@gmail.com amersi@technet.no
CC	
Phone	94033153
Type	Epost
Attachments	None

Original e-mail that generates case does not contain all TO -addresses

All "To"- addresses are now saved to the database as long as they don't contain more than 4000 characters.

Header of the email you respond to is not included in your response

When replying to an mail via More Service, the original email now shows meta information:



Attachments

⌵ B I U <>



Direct link to case

This fix ensures that both large an small letters can be used in the direct case url:

"caseid" did not work before, needed to write "caseId"

<https://kundenavn.moreservice.com/ServiceDesk/ServiceDeskOverview.aspx?caseid=288894>