

8.9.3

Release date: 23 mar 2021

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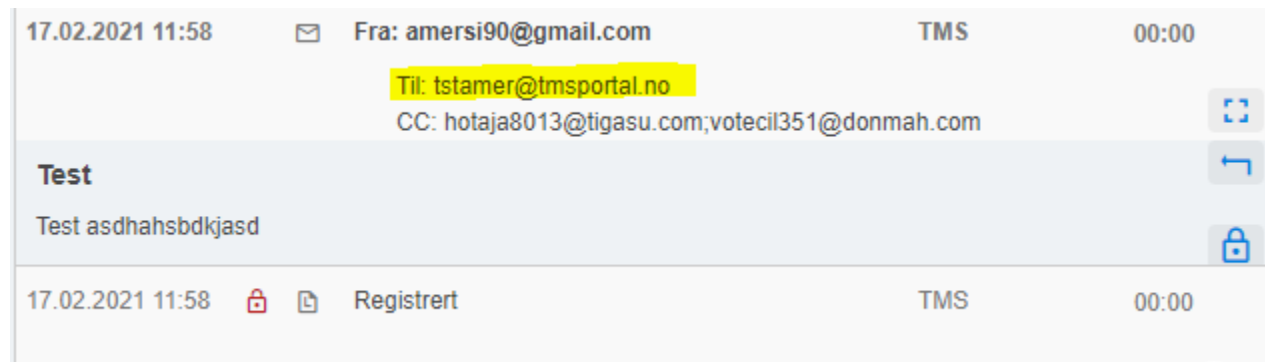
Improvement

Change Send to CAB was slow



- Improvements were made to make sure the e-mail "Send to CAB" no longer takes a long time to send.

New case from email need to contain the original e-mail

Show to field when expanding email log:




Show date when email was sent/recieved when using reply to:


E-post  

Mottatt 17.02.2021 11:58


Til

CC BCC

Emne Test Epostmal 

Last opp 

Vedlegg



Test abc
test@example.com

Test asdhahsbdkjasd

E-post

Sendt

17.02.2021 14:08

Til

x amersi90@gmail.com

CC

BCC

Emne

1219 - Test

Epostmal

▼

Last opp




Bla igjennom

Dra og slipp vedlegg hit

Eksisterende

▼

Vedlegg

⌂ B I U    <>

Test abc

test@example.com

Send schema / forms by email from the Agent Portal

- New button for sending schema to others from the Agent Portal.

When send is clicked, a PDF is generated and an email dialog opened, PDF is attached to email dialog.

Skjema fane

Opprettet av More Service Team den feb 28, 2020

Når bruker benytter et skjema fra BrukerWeb vil skjema legges under denne fanen. Her kan agent åpne skjema for å håndtere det.

BESKRIVELSE

VEDLEGG (0)

OPPGAVER (1)

RELATERTE SAKER (1)

SAMMENSLÅTTE SAKER (1)

SKJEMA (0)

ÅPNE SKJEMA

SEND SKJEMA

Bestilling av pc



Velg pc*

- ☒ Lenovo x123 (16gb ram)
☐ HP d991 (32gb ram)
☐ Dell XPS 31 (16gb ram)

Utstyr

- ☒ Ekstra tastatur
☐ Ekstra mus
☒ Webkamera
☐ PC-veske

Ekstra informasjon

sd ad asd as

Navn

dasd asd

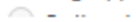
Velg

- Option 1
Option 2
Option 3

Tekstboks

1512 412 4124

Radiogruppe



SEND THE FORM BY EMAIL

1228 Bestilling av pc

User Amer Payment Sisic (amersi90@gmail.com) - 94033153 - amers

Templates  Priority

Category  Planned start

Object search date

DESCRIPTION

ATTACHMENTS (1)

TASKS (0)

RELATE

✕ [Bestillingavpc_form_2021-03-03.pdf - 2021-03-03 15:19](#)

Datofelt	
<input type="text" value="2021-04-03"/>	
Brukervalger enkel	
Name	<input type="text" value="Amer Payment Sisic"/>
Brukervalger avansert	
Name	<input type="text" value="Amer Payment Sisic"/>
Username	<input type="text" value="amersi90@gmail.com"/>
Location	<input type="text" value="amersipayment"/>

Asset - User dialog accordion

- Replaced the accordion component in the user dialog

Bugfix

Inbox - Recent cases for your operating unit did not show

Åpne saker

Åpne saker for brukerens avdeling

Saksnr.	Reg.dato	Emne	Status	Agent	
64278	03.03.2021	Autolagring av Excel backup	Startet	Thomas Bøhle ...	

Ingen åpne saker

Løste saker

Løste saker for brukerens avdeling (siste 100)

Saksnr.	Reg.dato	Emne	Status	Agent	

Ingen løste saker

In Team settings, the receipt template selector did not work correctly

- Need to be logged in with a agent that was in the same operating unit as the team that was edited. This has now been fixed.

Automatic email reminder to approve or decline a form

- Now works for both the old and the new form module and is running again.

Search by category in advanced search did not work

- Searching by category for cases in advanced search did not work.