

## 8.9.2

Release date: 03 feb 2021

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### Improvement

#### Email Service check for delivery report

- Checks if incoming e-mails are delivery reports. If so, there will not be sent automatic replies. The e-mail is only logged in the More Service case.

#### Email notifications in the team dialog

- Modifying email on deleted agents is no longer possible.
- A bell icon with a strikethrough is shown for deleted agents.



The screenshot shows a 'Members' dialog box with a search bar labeled 'Add an agent'. Below the search bar is a list of team members. The first member, 'Amer Operatingunit abc (Slettet)', is highlighted in red and has a red bell icon with a strikethrough and a close button. The second member, 'Amer Payment Sisic', is in white and has a blue bell icon and a close button. The third member, 'Tei let (Slettet)', is highlighted in red and has a red bell icon with a strikethrough and a close button.

Member Name	Notification Icon	Action Icon
Amer Operatingunit abc (Slettet)	Red bell with strikethrough	Close (X)
Amer Payment Sisic	Blue bell	Close (X)
Tei let (Slettet)	Red bell with strikethrough	Close (X)

- If the agent is restored, the last notification setting is also restored.

### Bugfix

#### Change dialog "Service log for tasks" was not working

- The button "Service log for tasks" available in the Task window in Change did not work,

se ID	Type
19	<span>S</span>
17	<span>S</span>
16	<span>C</span>
15	<span>I</span>
14	<span>I</span>
13	<span>I</span>
12	<span>I</span>
11	<span>I</span>
8	<span>I</span>

C 16 -

Requester

Templates

Classificatio

Risks

Object sear

Info

Descriptio

## Task

Subject

Oppdatere CSS for knapper

Description

**T** **B** *I* U    

NEW WORK LOG

SERVICE LOG FOR TASKS

Registered

SAVE

SAVE AND CLOSE

DELETE