

8.8.0

Release date: 06 nov 2020

New Features:

Cutting edge technology
gives us the opportunity to give you even more in upcoming versions








Search made more accessible
for more natural and ease of use





Easy to personalize with
object/section-specific options


New menu with extended use
of UD (Universal Design)


UI (User Interface)
Better sectioned, and better readability



New avatar
with natural collection of settings and features



Service DeskSystem mapAssetMaintenanceProjectCase search ...

ACTIONS

CasesCASES FOR ME OR ...

Case IDTy...SubjectStat...Prio...ReceivedUpdatedUserTeamAge...IconCus...C...

☐ 61862  Fornylse av Code signing serti Not start...  4-Mediu... 2020-12-17 10:... 2020-12-17 10:... Peter Ant... Dev Peter Ant... 10346 - T... Informasj...

☐ 61819  SSO Not start...  4-Mediu... 2020-12-15 15:... 2020-12-15 15:... Jhon D. 1. Linje Trond Ly... Achme Notat

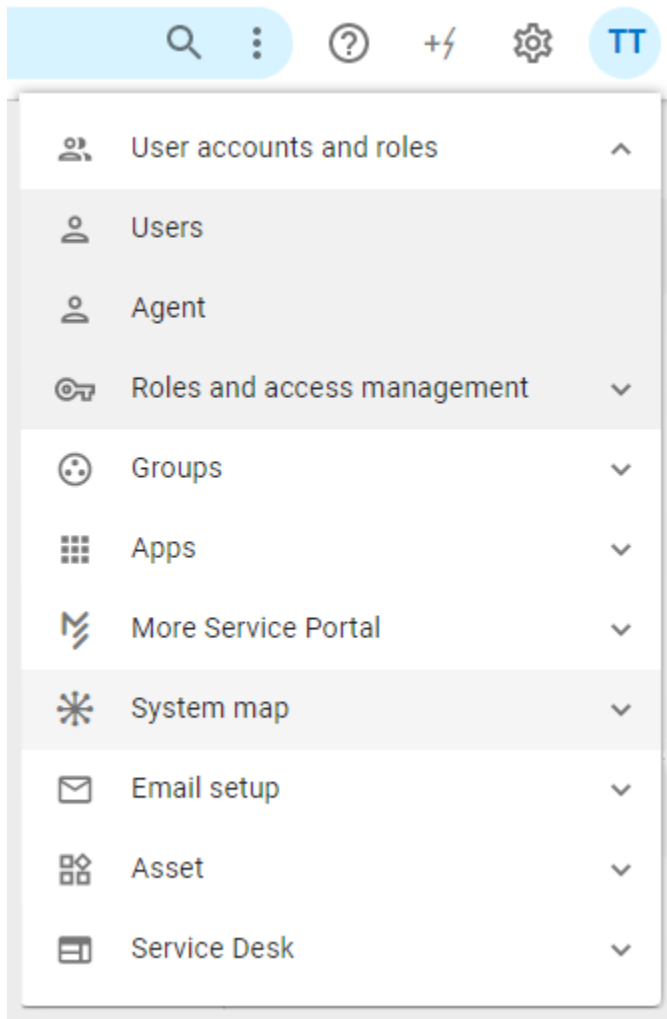
Better use of space
and more air given to each object

Better use of colors
With rethought general strategic usage

Extended use of icons
to a more recognizable UI

UX and Transitions
with extended and efficient usage

New settings menu



Bugfix

- Change: Change Manager is now automatically added to the CAB for new changes
 - Incident: No longer possible to pick a date in the past on planned start and delivery inputs
 - Project: Fixed issue in the plan section where multiple "Sync error" messages were sometimes generated
 - Project Plan: Icons for some casetypes were wrong
 - Servicedesk Reports: Initial support for including Changes and Problems.
 - Servicedesk Merge cases: Fixed issue with wrong formatting if the subject contained invalid characters with the merge dialog
 - Servicedesk: Using Firefox, the scrollbars did not show in the right size.
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