

# 8.8.0

Release date: 06 nov 2020

## New Features:

**Cutting edge technology**  
gives us the opportunity to give you even more in upcoming versions

**Search made more accessible**  
for more natural and ease of use

**Easy to personalize with**  
object/section-specific options

**New menu with extended use**  
of UD (Universal Design)

**UI (User Interface)**  
Better sectioned, and better readability

**New avatar**  
with natural collection of settings and features

The screenshot shows the Service Desk interface with a top navigation bar containing 'Service Desk', 'System map', 'Asset', 'Maintenance', 'Project', and 'Case search ...'. Below this is a toolbar with a plus icon, 'ACTIONS', a mail icon, a bell icon with '14', and a document icon. The main section is titled 'Cases' and contains a table with columns: Case ID, Ty..., Subject, Stat..., Prio..., Received, Updated, User, Team, Age..., Icon, Cus..., and C... The table lists two cases: 61862 (Fornylse av Code signing serti) and 61819 (SSO). A 'GV' avatar is visible in the top right corner.

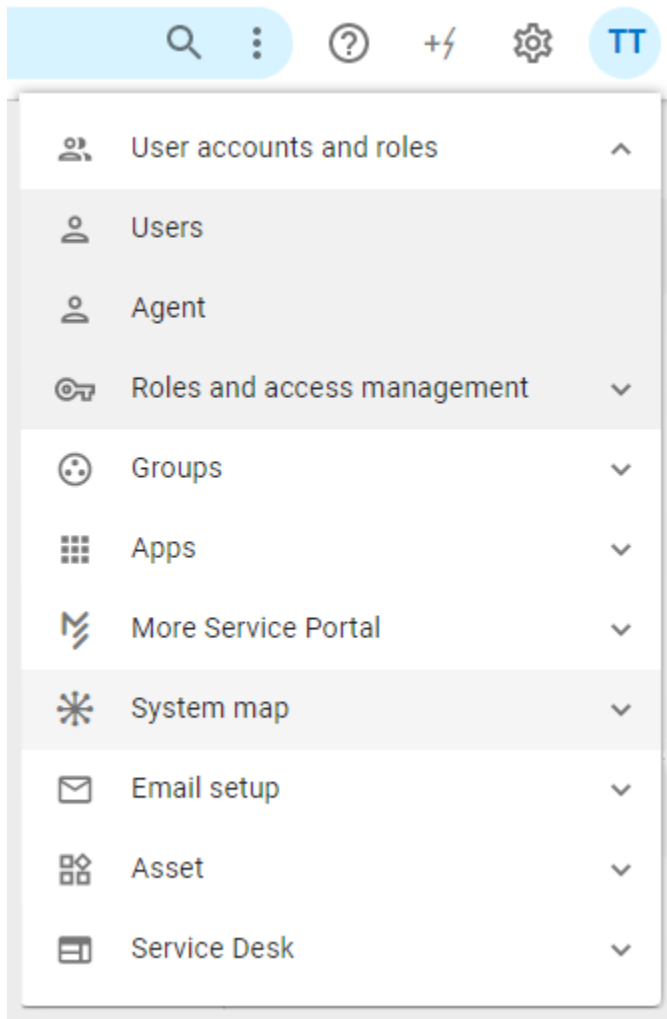
**Better use of space**  
and more air given to each object

**Better use of colors**  
With rethought general strategic usage

**Extended use of icons**  
to a more recognizable UI

**UX and Transitions**  
with extended and efficient usage

## New settings menu



## Bugfix

- Change: Change Manager is now automatically added to the CAB for new changes
  - Incident: No longer possible to pick a date in the past on planned start and delivery inputs
  - Project: Fixed issue in the plan section where multiple "Sync error" messages were sometimes generated
  - Project Plan: Icons for some casetypes were wrong
  - Servicedesk Reports: Initial support for including Changes and Problems.
  - Servicedesk Merge cases: Fixed issue with wrong formatting if the subject contained invalid characters with the merge dialog
  - Servicedesk: Using Firefox, the scrollbars did not show in the right size.
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