

# 8.8.0

Release date: 06 nov 2020

## New Features:

**Cutting edge technology**  
gives us the opportunity to give you even more in upcoming versions

**Search made more accessible**  
for more natural and ease of use

**Easy to personalize with**  
object/section-specific options

**New menu with extended use**  
of UD (Universal Design)

**UI (User Interface)**  
Better sectioned, and better readability

**New avatar**  
with natural collection of settings and features

The screenshot shows the Service Desk interface with various callouts pointing to new features. The top navigation bar includes 'Service Desk', 'System map', 'Asset', 'Maintenance', 'Project', and 'Case search ...'. Below this is a 'Cases' section with a search bar and a table of cases. The table has columns for Case ID, Type, Subject, Status, Priority, Received, Updated, User, Team, Age, Icon, Customer, and Contact. Two cases are visible: 61862 (Fornylse av Code signing serti) and 61819 (SSO). The bottom of the interface has a 'GV' avatar and a settings gear icon.

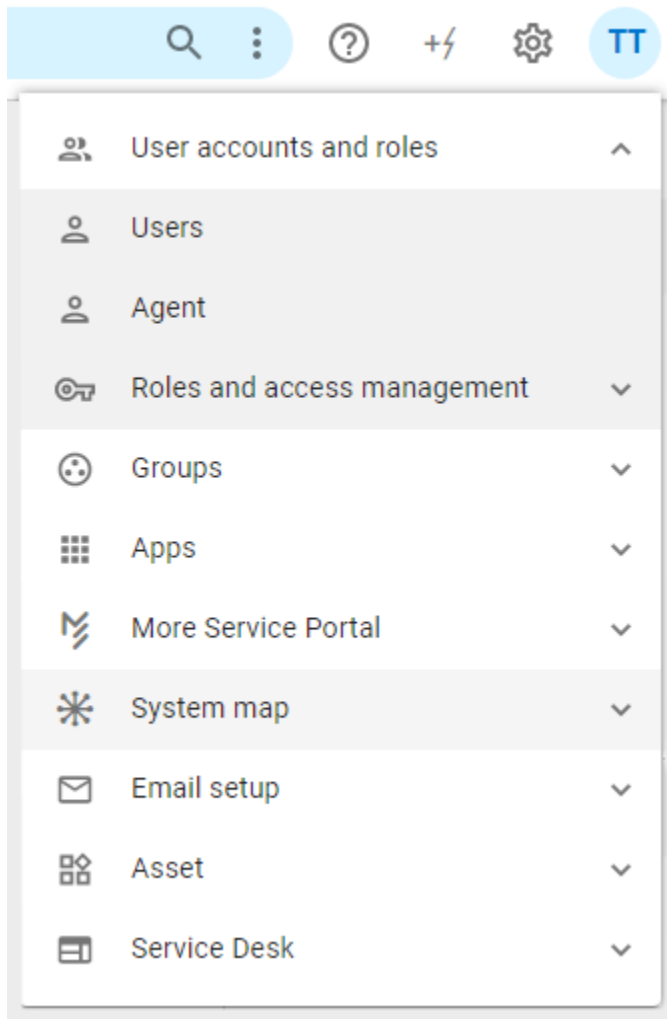
**Better use of space**  
and more air given to each object

**Better use of colors**  
With rethought general strategic usage

**Extended use of icons**  
to a more recognizable UI

**UX and Transitions**  
with extended and efficient usage

## New settings menu



## Bugfix

- Change: Change Manager is now automatically added to the CAB for new changes
  - Incident: No longer possible to pick a date in the past on planned start and delivery inputs
  - Project: Fixed issue in the plan section where multiple "Sync error" messages were sometimes generated
  - Project Plan: Icons for some casetypes were wrong
  - Servicedesk Reports: Initial support for including Changes and Problems.
  - Servicedesk Merge cases: Fixed issue with wrong formatting if the subject contained invalid characters with the merge dialog
  - Servicedesk: Using Firefox, the scrollbars did not show in the right size.
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