

Service Desk

Upon login, we will enter the main menu.
The following view will appear after you logged in to the system.

Service DeskSystem mapAssetProject

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Cases

	Case ID	Type	Customer	Priority	Subject	Category
☐	1355	S	Technet	Medium	Bestille skriver	
☐	1354	S	Technet	Medium	Bestille skriver	
☐	1298	I	Technet	Medium	Får ikke skrevet ut	Print
☐	1295	I	Technet	Medium	Rep av kaffemaskin	Application

In the main menu we find more buttons:
New case, Inbox, Monitoring, drag columns to group cases by priority, customer, category..

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Priority ×

	Case ID	Type	Customer	Priority	Subject	Category
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See also: <https://moreservice.com/product/service-desk/> and <https://moreservice.com/product/agent-portal/>