

Service Desk

Upon login, we will enter the main menu.
The following view will appear after you logged in to the system.

Service Desk							
System map Asset Project							
Cases							
	Case ID	Type	Customer	Priority	Subject	Category	
<input type="checkbox"/>	1355	S	Technet	Medium	Bestille skriver		
<input type="checkbox"/>	1354	S	Technet	Medium	Bestille skriver		
<input type="checkbox"/>	1298	I	Technet	Medium	Får ikke skrevet ut	Print	
<input type="checkbox"/>	1295	I	Technet	Medium	Rep av kaffemaskin	Application	

In the main menu we find more buttons:
New case, Inbox, Monitoring, drag columns to group cases by priority, customer, category..

Priority ×							
	Case ID	Type	Customer	Priority	Subject	Category	

See also: <https://moreservice.com/product/service-desk/> and <https://moreservice.com/product/agent-portal/>