

System Map (CMDB)

The screenshot displays the 'SYSTEM MAP' section of a service desk application. The top navigation bar includes 'SERVICE DESK', 'SYSTEM MAP' (active), 'ASSET', 'MAINTENANCE', and 'PROJECT'. Below this, a sub-navigation bar shows 'Documentation', 'Reports', and 'Approve'.

On the left side, there is a 'Choose department:' dropdown menu currently set to 'Standard'. Below the dropdown is a circular diagram with a central hub and ten spokes, each ending in an icon and a label: 'Inventar' (laptop), 'Server' (server rack), 'Nettverk' (network switch), 'Printer' (printer), 'Kunder' (person), 'System' (gear), 'Tjeneste' (checkmark), 'Lokasjon' (globe), 'Leverandør' (truck), and 'Model' (laptop). At the bottom of this section are 'Search' and 'Add object' buttons.

The main area of the interface is a grid of eight panels, each with a title, search icon, and settings icon:

- Information**: Top-left panel.
- Change Log**: Top-right panel.
- Helpdesk (200 most recent cases)**: Second row, left panel.
- Hardware**: Second row, right panel.
- Documentation**: Third row, left panel.
- Tasks**: Third row, right panel.
- Dependencies**: Bottom row, left panel.
- Reports**: Bottom row, right panel.

See also: <https://moreservice.com/product/cmdb/>