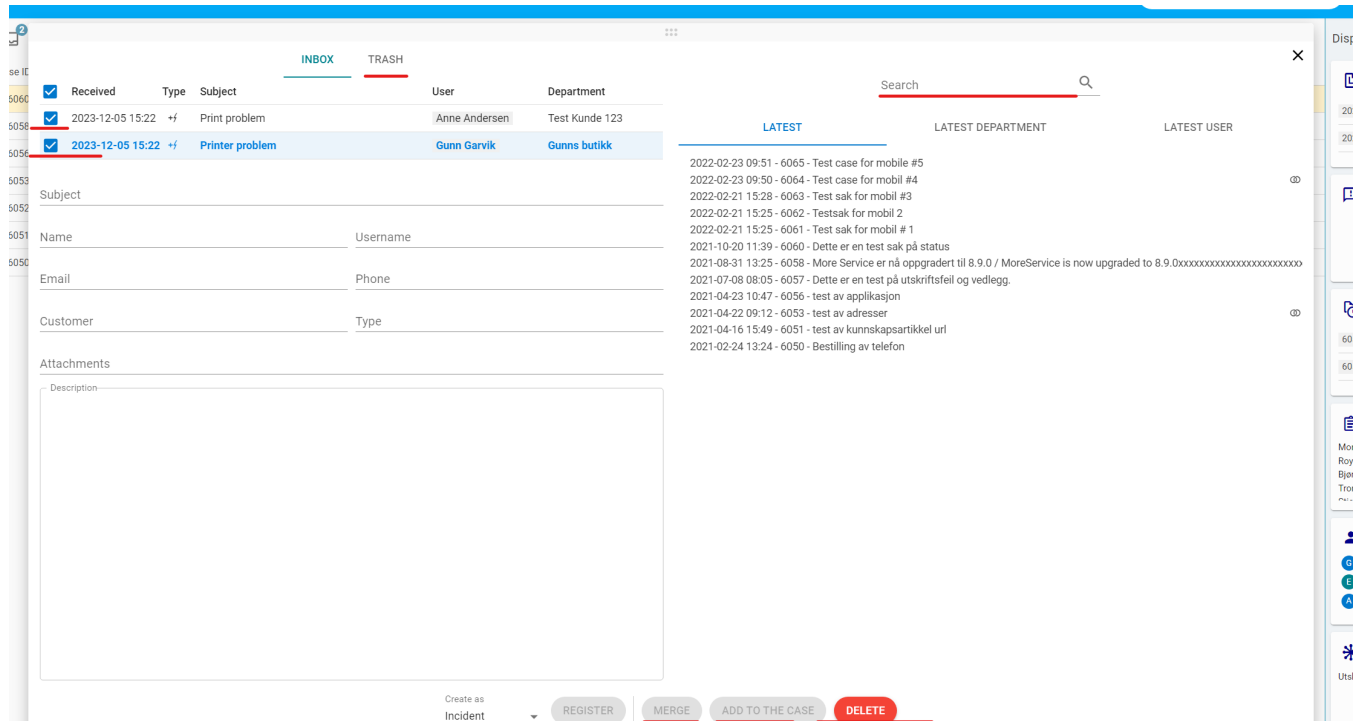


10.3.71

- [Inbox funksjonalitet 10.3.46](#)
- [Fixes](#)

Inbox funksjonalitet 10.3.46

- In the inbox, several cases can be marked, merged, added to the case or deleted.
- Search for cases
- Add items to trash



Fixes

10.3.71

Fixed problem with setting category routing in agent web

10.3.70

Use the system setting guid.logo to fetch the logo image

10.3.69

Fixed problem with all faq's opening when opening a suggested faq from case registration

10.3.68

Fixed problem with reporting that everything is changed when closing template dialog and faq dialog

10.3.67

Fixed crash situation in sla settings when having deleted a customer that is used in sla settings

10.3.65

Fixed problem with loading matching faqs when registering case in portal

10.3.64

Report shows all cases registered from the More Service Portal in the Helpdesk report.

10.3.63

Shows in the case log that the case comes from the More Service Portal

10.3.62

Case templates show description fields on first selection

10.3.60

Absence entry is set to black print before the absence takes effect.

10.3.59

Fixed advanced search for user

10.3.57

Fixed sender address for teams with dedicated sender address. By default, it is the operating company's sender address.

10.3.56

Batch update of several cases, the log has been moved from the system log to the work log

The case cannot now be resolved until all subtasks in the case have been resolved.

10.3.54

Fixed advanced search for description

10.3.52

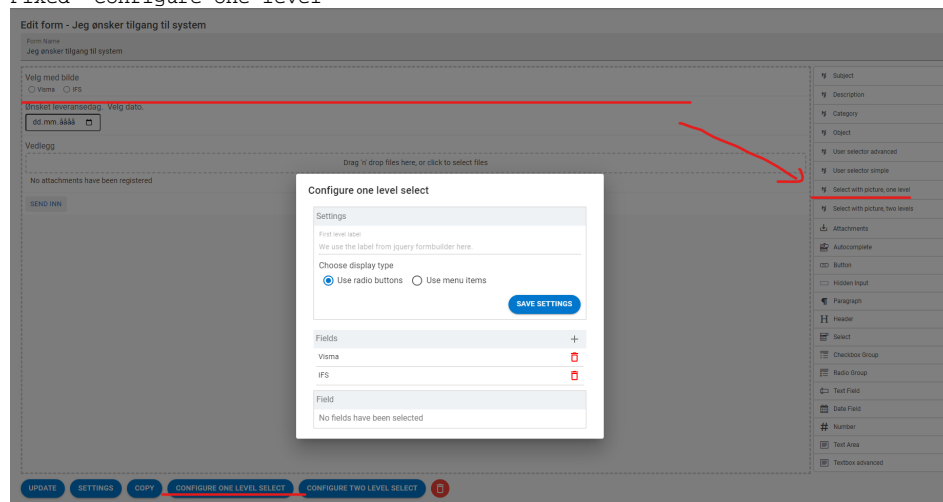
Form on the More Service Portal; Checkbox group is now displayed horizontally

10.3.51

Fixed logo in billing data module

10.3.50

Fixed "Configure one level"



Fixed problem around bundle

update of teams where it was set to 0

10.3.49

Line breaks can be used in the change log

Email update

10.3.47

Fixed bug when canceling case

10.3.41

Merged cases: You can now solve the main case when all sub-cases have been solved.

10.3.40

Project module can now shows attachments to assignments

Project module can now add an agent on task