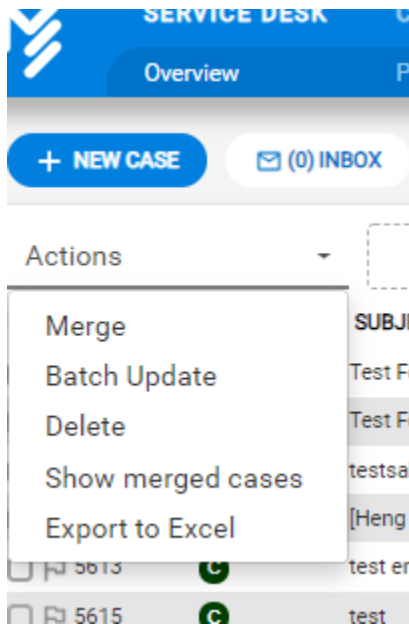# Actions

Merge - check the items you want to merge and then choose a parent case. Note that child cases will no longer appear in the case list, they are available from the parent case.

Batch Update - check mark more cases and batch update more case.

Resolve - check mark more cases and solve them at the same time.

Delete - check mark more cases for deletion.

Show merged cases - when cases are merged, only the parent case is displayed. Use this feature to display the child case in the case list as well.

Export to Excel - export the items in the table to Excel.