

Videos

Watch videos under the Help button in More Service.

The screenshot shows a user interface for 'More Service Help'. At the top right, there is a blue header bar with icons for settings, search, and a help button (a question mark in a circle, highlighted with a red box). Below the header, the interface is split into two main sections.

More Service Help

- [Full user manual](#)
- Video** (highlighted with a red box)
 - [Service Desk - Case Management](#)
 - [CMDB left side](#)
 - [CMDB right side](#)
- Tips and tricks**
 - [Subtasks](#)
 - [Service Announcements](#)
 - [Knowledge Base](#)
 - [Templates](#)
 - [Right menu](#)
 - [Use user web](#)
 - [What is the CMDB?](#)
 - [Merge tickets](#)
- API**
 - [More Service API documentation](#)

Contact us

[Start chat](#)

When we are not available on chat

- support@tmsportal.no
Send us an email and we will reply to you as soon as we can
- [+4733485970](tel:+4733485970)
We are ready to help you on our support phone
- <https://helpdesk.technet.no>
You can easily report a case in our help desk