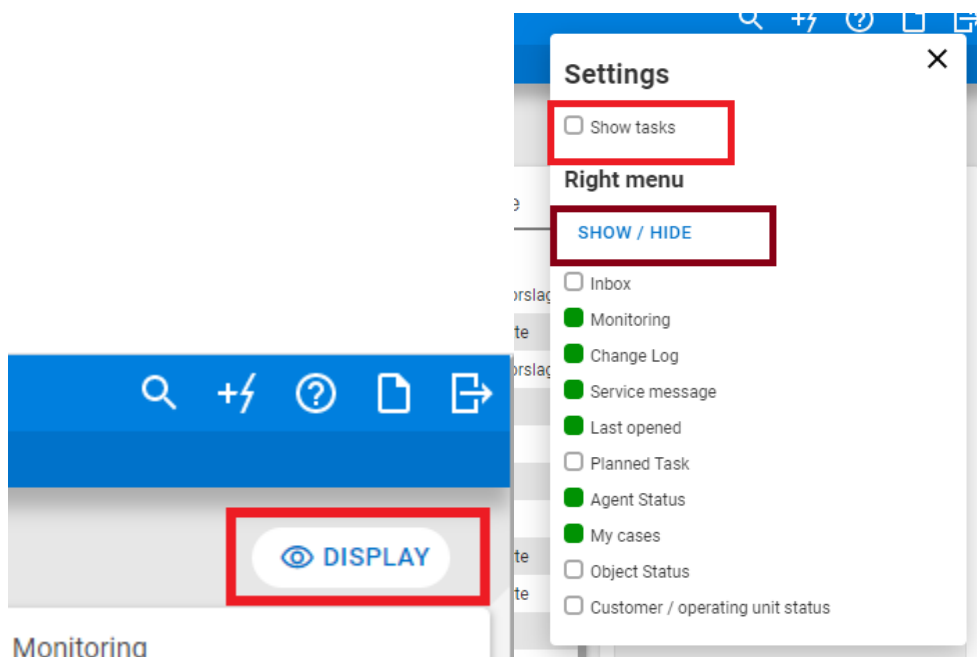# Right menu

The Right menu in the Overview
Get the right menu and you have a complete overview of what matters most to you.

Information boxes in the right menu

Inbox	The information box displays the items in the inbox. You can click on a case and resume it from registration.
Monitoring	Shows which items (server, pc, service, etc.) having an active alarm in the monitoring system right now. By clicking on the object you will see the error message from the monitoring system and can create an Incident directly, go to the object in the system map (CMDB) or delete the alarm.
Change Log	Shows the last change logs for items.
Service message	Shows active service announcements with date of when the work is to be performed. You can open the service announcement from here.
Last opened	Here are the cases you have recently viewed, you can open the items from the right menu.
Planned tasks	Here you list all open cases, project and maintenance tasks per agent, and you can see which ones have status "Not Started", "Started" and "Waiting". You can also open the task from here.
Agent Status	Shows the agent's cases by case type, and you can also open the cases from here.
My cases	Shows the logged in agent's own cases.
Object Status	Shows objects in the CMDB that have affiliated cases in Service Desk, the number per case type, as well as the case-ID and subject. You can open the cases from here.
Customer / operating unit status	Here you will find an overview of all user groups and how many cases they have per case type.