

Time Consumption

Time usage is entered per work log in the case or in a task.

Time Spent:	05:00 (02:00 from tasks)
Invoiceable:	05:00 (02:00 from tasks)

It is possible to withdraw time by entering minus time, ie for example. «-2» for minus 2 hours:

timer min

Under «Admin» tab, you can choose whether time usage should be mandatory.
If time is mandatory, you will not be able to resolve the status if the time is not registered.

Change of Time Consumption

In the history log you will find a clock where you can change the time of unregistered logs. This can also be done on a template. After the template is saved, only the Service Manager can change the time in the log.