

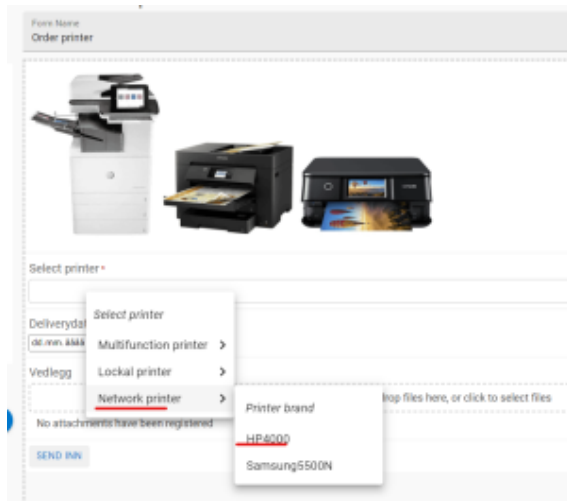
10.3.26

Release 11.10.2023

- More Service Portal for users supports the customer's own domain URL
- More Service Portal One-level and Two-level select schema field
- Moved search on knowledge article "Show FAQ suggestions when user creates case"

More Service Portal for users supports the customer's own domain URL

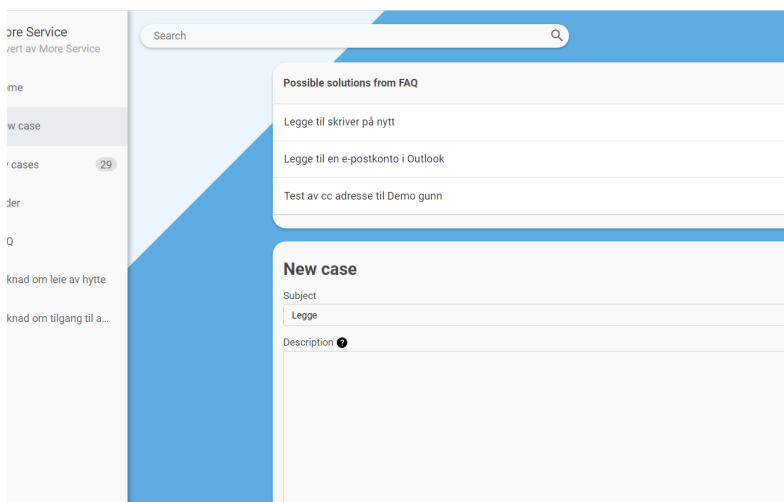
More Service Portal One-level and Two-level select schema field



Moved search on knowledge article "Show FAQ suggestions when user creates case"

The settings can be activated under SettingsMore Service PortalSettings per customer.-->More Service Portal-New case, filter & FAQ

When the user types in the "Subject field" in the case, knowledge articles appear based on the words the user types.



Fixes:

Priority can now be sorted by type. Cases that have no priority appear at the bottom.