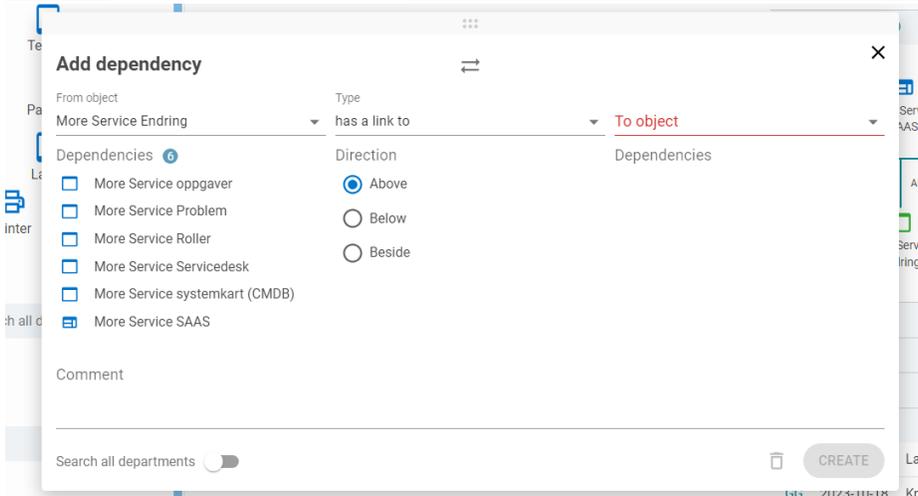
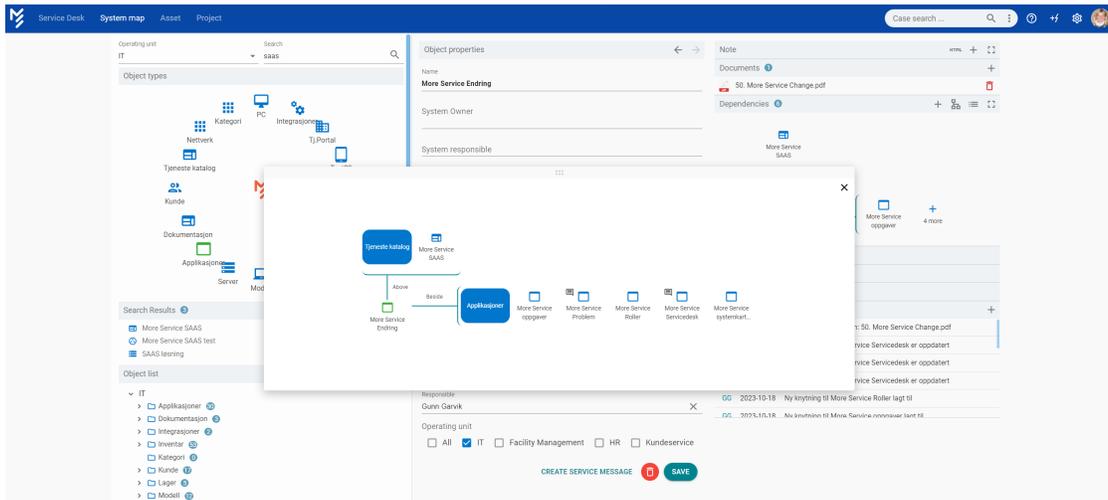
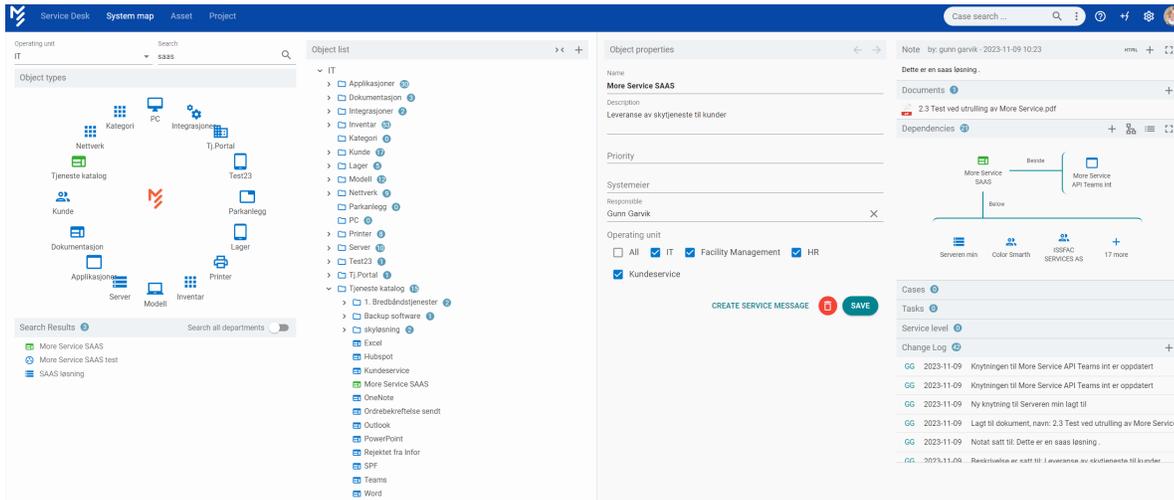


10.4.2

Release date 30.10

- New CMDB
- Email templates
- More Service now supports assigning subtasks in a case to teams
- Fixes

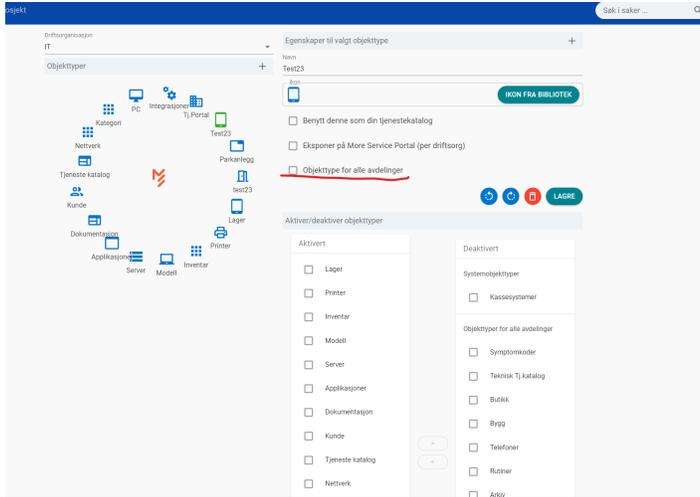
New CMDB



- Improved search
- Can now add documentation with drag and drop
- The number of objects (CI) of the object type is now displayed

Objekt type (CI)

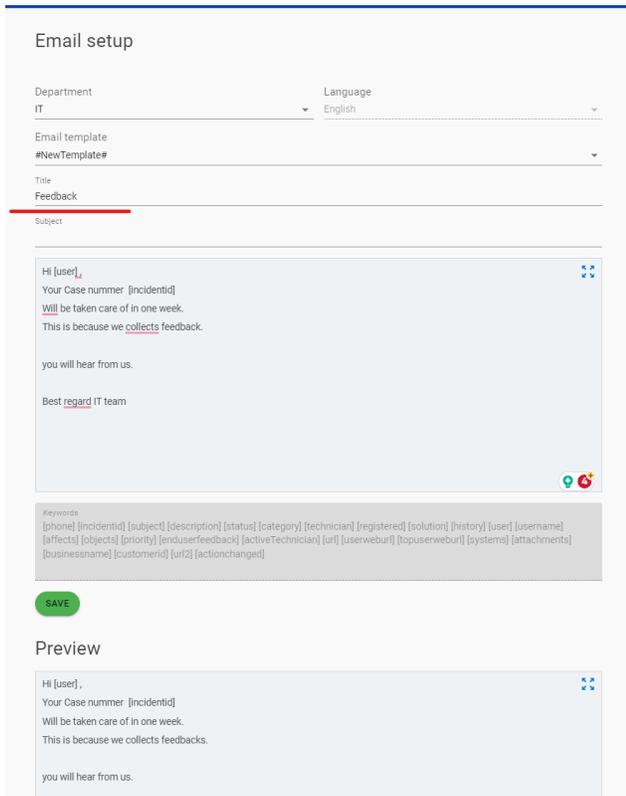
It is now possible to distribute objekttype (CI) to other organisational unit



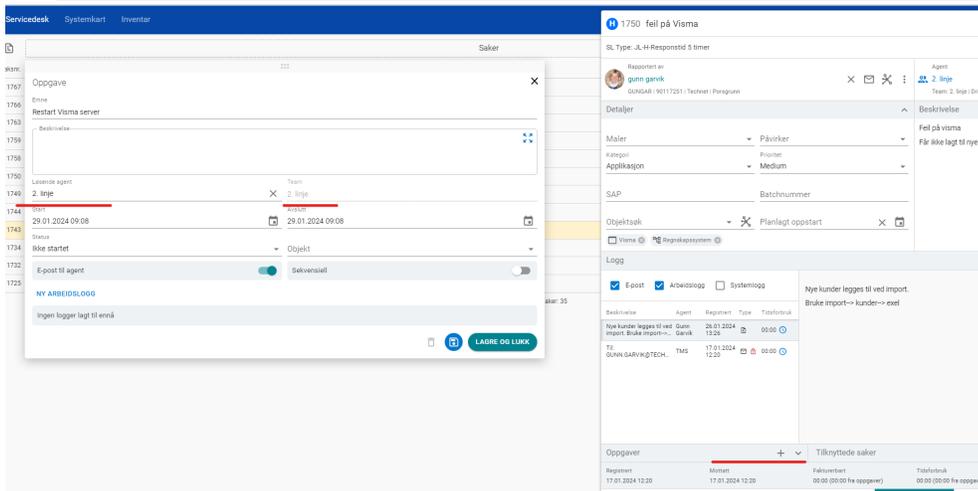
Email templates

Added editing for custom email templates. Admin can also add new for your operating unit email templates.

Settings Email setup-email templates



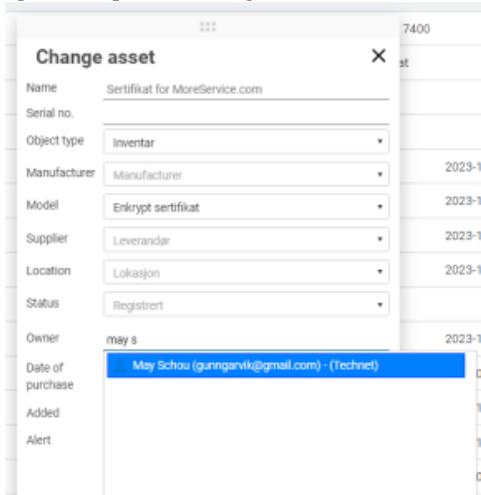
More Service now supports assigning subtasks in a case to teams



Fixes

In CMDB it is possible to select multiple objects under the same object type, with Ctrl and select. and then update several objects at the same time?

Inventory: User can update from Inventory on PC, object and the change takes place simultaneously in the system map of the object



10.4.2

Added objekt to knowledge in seach

10.4.1

Change process manager: all agents included in the change process manager role can approve a Change.