

10.2.49.1

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- [Multiselect on column "Priority" in the display image](#)
- [Updated functionality for Azure sync](#)
- [Call Person](#)
 - [Added new role 'Team limited'](#)
- [Fixes](#)

Multiselect on column "Priority" in the display image

10.2.46

Updated functionality for Azure sync

Call Person

- You can now call directly from More Service. The setup must be done on your PC under settings-Standard app and call to select application

The screenshot shows a user profile card for 'Gunn Garvik'. The card includes fields for Name, Username (gunn.garvik@technet.no), Password (masked with dots), Email (gunn.garvik@technet.no), and Phone, Work / Organization (90117251). At the bottom, there is a 'Customer' dropdown set to 'Technet' and a 'Search all departments' toggle. A red box highlights a button labeled '#CallPerson#' with a phone icon.

- Signature from profile is added automatically when forwarding comments, and e-mails

10.2.45

Added functionality for copying object from asset in user card to case in Servicedesk

The screenshot displays a software interface with a sidebar on the left and a main content area on the right. The sidebar contains a user profile for Gunn Garvik, including fields for Name, Username, Email, Phone, and Customer. Below the profile is an 'Asset' section with a table listing assets. One asset, 'Technet-AS-033-Gunn', is highlighted. A red arrow points from this asset to the 'Log' section of the case details on the right. The case details show a log entry for 'Error on my PC' with a description, agent, registered date, and time spent.

Copy asset strait to the objekt in case

Added new role 'Team limited'

Roles

Predefined roles - you can not add or remove rights here.

Team limited

Users with this role can only see cases that are assigned to the user or a team where the user is a member.

Rights	4 Team limited - Read, Inbox restricted - Read, Change log restricted - Read, Create service message - Create
Members	None

Fixes

10.2.49

- Fixed problem in sending of email from template when technician is a team

10.2.48

- Fix language lookup

10.2.43

- Sequential reading of log to prevent slowness