

10.2.35

Fixes:

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- The highlight does not appear in the log of sent e-mails
- Forward back on comment from userportal
- Mark pending log, e-mail, as highlighted (unread)
- Mark saved email as private

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- SLA reminder to agent by email: Support for the customer's chosen language.

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- Language improvement in the English database

10.2.32

- The dialogue inside the case is now again boldly marked.