10.2.35

Fixes:
10.2.35

- The highlight does not appear in the log of sent e-mails
- Forward back on comment from userportal
- Mark pending log, e-mail, as highlighted (unread)
- Mark saved email as private

10.2.34

- SLA reminder to agent by email: Support for the customer's chosen language.

10.2.33

- Language improvement in the English database

10.2.32

- The dialogue inside the case is now again boldly marked.