

10.2.31

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Sort the form on the user portal according to the desired position

- By default, the form will have position 100 when created. By choosing greater or less than 100 wil you could change the order of the forms.

Bestille PC - Settings

Access Information

Operating unit	?	<input type="checkbox"/>
All	?	<input checked="" type="checkbox"/>
Selected customers	?	<input type="checkbox"/>

Form flow

Case type
Service Request

Use form approval flow	?	<input checked="" type="checkbox"/>
Register the form to an agent or team	?	<input type="checkbox"/>
Register the form in the inbox	?	<input type="checkbox"/>

Additional settings for the form

Use as default when registering a case.	?	<input type="checkbox"/>
Position	110	

SAVE

More Service portal one user portal with combine departments

- Or separate
- Settings-More Service Portal-Portal settings

Combine departments

Master department

IT

☒ IT

☒ Facility Management

☐ HR

☒ Kundeservice

SAVE

SAVE AND CLOSE

DELETE

CLOSE

Fixes:

- System version
- Privat email can be used

10.2.30

- Updating the customer table for the English databas