

# 10.2.31

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## Sort the form on the user portal according to the desired position

- By default, the form will have position 100 when created. By choosing greater or less than 100 wil you could change the order of the forms.

The screenshot shows a 'Bestille PC - Settings' dialog box. The dialog has three main sections: 'Access Information', 'Form flow', and 'Additional settings for the form'. In 'Access Information', 'All' is selected. In 'Form flow', 'Service Request' is selected. In 'Additional settings for the form', 'Use as default when registering a case.' is toggled off, and 'Position' is set to 110. The background shows a form for 'Bestille PC' with fields for 'Velg PC Modell', 'HP', 'Antall', 'Tilleggsutstyr', 'Vedlegg', 'Leveringsdato', and 'Beskjed'. There are buttons for 'UPDATE', 'SETTINGS', 'DELETE', and 'SEND INN'.

## More Service portal one user portal with combine departments

- Or separate
- Settings-More Service Portal-Portal settings

## Combine departments

Master department

IT

☒ IT

☒ Facility Management

☐ HR

☒ Kundeservice

SAVE

SAVE AND CLOSE

DELETE

CLOSE

## Fixes:

- System version
- Privat email can be used

10.2.30

- Updating the customer table for the English databas