

10.2.31

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Table of Contents

- [Sort the form on the user portal according to the desired position](#)
- [More Service portal one user portal with combine departments](#)
- [Fixes:](#)

Sort the form on the user portal according to the desired position

- By default, the form will have position 100 when created. By choosing greater or less than 100 wil you could change the order of the forms.

The screenshot shows a 'Bestille PC - Settings' dialog box overlaid on a form. The dialog has three main sections: 'Access Information', 'Form flow', and 'Additional settings for the form'. In the 'Access Information' section, 'Operating unit' is set to 'All' (indicated by a blue toggle). In the 'Form flow' section, 'Use form approval flow' is set to 'Service Request' (indicated by a blue toggle). In the 'Additional settings for the form' section, 'Use as default when registering a case' is set to 'No' (indicated by a grey toggle). The 'Position' field is highlighted with a red underline and shows the value '110'. The 'SAVE' button is at the bottom right of the dialog. The background form shows fields for 'Velg PC Modell', 'HP', 'Antall', 'Tilleggsutstyr', 'Vedlegg', 'Leveringsdato', and 'Beskjed'.

More Service portal one user portal with combine departments

- Or separate
- Settings-More Service Portal-Portal settings

Combine departments

Master department

IT

☒ IT

☒ Facility Management

☐ HR

☒ Kundeservice

SAVE

SAVE AND CLOSE

DELETE

CLOSE

Fixes:

- System version
- Privat email can be used

10.2.30

- Updating the customer table for the English databas