10.2.19
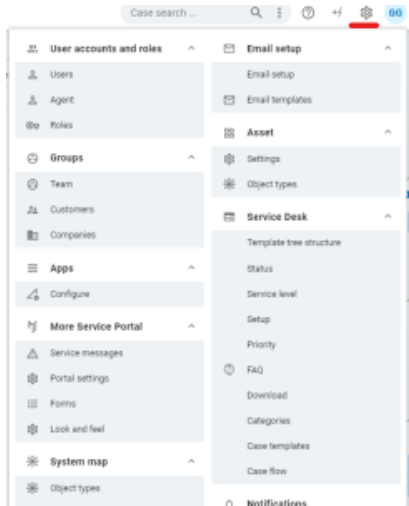
Release date: 29 nov 2022

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New setting

`reduced number of clicks`

Fixes

- Shows the correct language in category and priority
- English email template uses as default in english database
- Email template attribute [signature] added
- Default value for priority fixed for autoreg of case on team
- Subject for Case template fixed
- In a case where another agent wants to send and log a message to the case's agent .Notify agent is changed to "E-mail to agent" and log is saved
- Separate private log and private e-mail
- Tasks are automatically displayed in the display screen when an agent is assigned a task