

10.1.33

- Fix
- Fixed problem Portalsettings pr department in userportal

More Service Portal-New case, filter & FAQ

☒ Set settings for all customers

Check/uncheck the checkbox and turn on the switch for each setting that you want to set for all customers

- ☐ Show business open cases
- ☐ Show the business' solved cases
- ☒ Show the user's open cases
- ☒ Show user's solved cases
- ☐ Show FAQ suggestions when the user creates cases
- ☒ Show the section with all FAQs
- ☐ Show the section with all departments when creating new case.



SAVE

SAVE AND CLOSE

CLOSE

More Service Portal-New case, filter & FAQ

☐ Set settings for all customers

Thrace

10158 - Thrace Polybulk

- ☐ Show business open cases
- ☐ Show the business' solved cases
- ☒ Show the user's open cases
- ☒ Show user's solved cases
- ☐ Show FAQ suggestions when the user creates cases
- ☒ Show the section with all FAQs
- ☐ Show the section with all departments when creating new case.

SAVE

SAVE AND CLOSE

CLOSE