

Copy caselink (permalink or permanent link)

Agents can copy link or permalink to a case directly from caseview.

To do so, click on copy icon:

1011

New case is registrated on you

SL Type: JL-H-Responstid 5 timer

Reported by

support@demogunn.moreservice.com

support@demogunn.moreservice.com | Epost brukere

Details

Templates

Category

Applikasjon

Order number

Object search

Description

Affects

Priority

Batch number

Planned start date

Agent

Gunn Garvik

Team: 2. linje | Operating unit: IT

Log

Description

Subject changed

Ny oppgave: Kjøp inn server, er opprettet

To: rm@technet.no

Kategori satt til Applikasjon

Agent endret fra IT -> IT-support til IT -> Gunn Garvik

Servicenivå endret fra 0 til 13

To: support@demogunn.moreservice.com

Split case

Show FAQ that might help to solve the case

Print

Download calendar file (.ics)

Copy link to the case

Send case

Check as problem candidate

Add / New

Related cases

Merged cases

Asset

Now, the link to the case should be in your clipboard. Try it by pasting it in new browser tab.