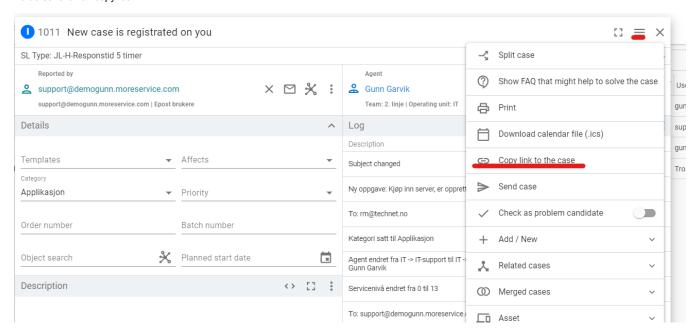# Copy caselink (permalink or permanent link)

Agents can copy link or permalink to a case directly from caseview.

To do so. click on copy icon:

Now, the link to the case should be in your clipboard. Try it by pasting it in new browser tab.