Copy caselink (permalink or permanent link)

Agents can copy link or permalink to a case directly from caseview.

To do so. click on copy icon:

1011 New case is registrated on you						:: 🚐 >	<
SL Type: JL-H-Responstid 5 timer				-3	Split case		
Reported by X Support@demogunn.moreservice.com X 🖂 🔆		•	Agent Gunn Garvik	?	Show FAQ that might help to solve the case	Us	
support@demogunn.moreservice.com Epost brukere			Team: 2. linje Operating unit: IT	¢	Print	gur	
Details			^	Log	Ħ	Download calendar file (.ics)	sup
Templates -	Affects		•	Description Subject changed	-	Copy link to the case	gur Tro
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Description		<> []	:	Servicenivå endret fra 0 til 13	0)	Merged cases ~	
				To: support@demogunn.moreservice.		Asset ~	

Now, the link to the case should be in your clipboard. Try it by pasting it in new browser tab.