8.4.6

Release date: 10 jun 2020

Bugfix

- Fix for SLA calculation error that can occur if the agent uses a long time to register the case before clicking save
- ServicedeskOverview: Fixed problem where there would be no cases listed for some agents. Creating new cases would also add the agent as "Deleted" by default.

Feature

- For More Service Basic customers: A notification e-mail is sent to the agent when they are added.