

Related cases tab

DESCRIPTION	ATTACHMENTS (0)	TASKS (0)	RELATED CASES (0)	MERGED CASES (0)	FORM (0)	EXTRA	OUTLOOK
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The tab provides overview and ability to manage cases that belong to other ITIL processes. When you create a «Problem» or «Change» from an «Incident», the cases are related and appear in this table.

Under the "Manage related Service" button, you can search and relate cases to each other, or disconnect related cases.