

Invoicing

You can add invoicing roles to the agent.

First name

Admin

Last name

Admin

Username

admin

RESET MORE SERVICE PASSWORD

Email

tms02@tmsportal.no

Phone

Department

Standard

Default team

Search team

+

User rights

Admin

Search role

Roles

Faktura ansvarlig

Redigere fakturerbar tid

RegisterInvoiceDataRole

UseSla

X

X

X

X

More

EXCHANGE SIGNATURE

SAVE AND CLOSE

SAVE

DELETE

Time marked with "Invoicing" is summed into «Invoiceable time» in the case.

☐ Solution

☐ Private log

☒ Invoicing

Standard konsulent

3 hours 0 min

Invoiceable: 03:00 (00:00 from tasks)

When tick box for «Invoicing» is marked in work log, time is registered as «Invoiceable Time»:

Time Spent: 00:00 (00:00 from tasks)
Invoiceable: 00:00 (00:00 from tasks)
Received: 2020-06-18 13:58
Registered: 2020-06-18 13:59
Updated: 2020-06-18 13:59

Invoicing is defined on user level and in «Admin» tab we can choose which users to invoice and who will not be invoiced. If user is set to be invoiced, Invoicing tick box will be automatically activated for all **logs and emails** which will be registered in this case.