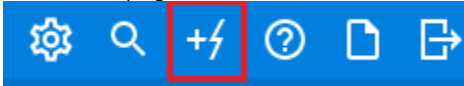


Fast Registration

Here you can quickly register the case without many keystrokes. The case will be placed in the inbox and you can later retrieve the case to register it with all details.

Quick registration can be done from 2 places:

Or from the top right corner:



Or use the keyboard shortcut z + q on the keyboard

Used for quick registration, the case is added to the inbox.

Quick Create

User

Gunn Garvik (gungar) - 10346 - Technet AS

Choose template

Subject

Description

B

I

U

ADD

You can use templates in quick registration cases. The case will be registered right away. In quick registration cases you also have access to print a receipt and send automatic message to the user.

REGISTER

☒ Notify user ☐ Print receipt