

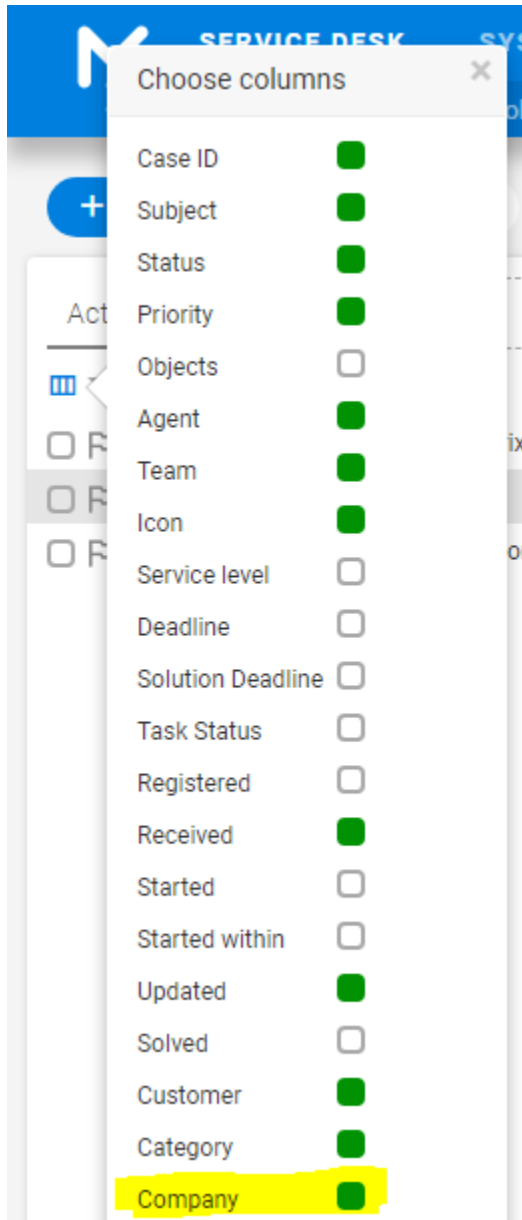
8.4.5

Release date: 26 mai 2020

Feature

Agent Company:

Now supports showing the agents company in Servicedesk Overview. A separate column is available to add to your overview.



Case ID	Subject	Status	Agent	Company
4036	Issue in Citrix	Started	Anne.hanne Hansen	Acme Inc
4016	Test 123	Not started	Anne.hanne Hansen	Acme Inc
2904	Scheduled maintenance	Not started	Anne.hanne Hansen	Acme Inc

Settings page for Agent Company (Settings Companies)

Known Errors

- Pasting images to the description field in the case registration dialog fails if the most recent version of Chrome / Edge is not used.