

8.4.0

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Feature

- More Service Apps:
 - Microsoft Teams App: Enable notifications on new cases in More Service to your selected Microsoft Teams channel.
 - In the Agent Portal go to "App Store" "Configure". Then set up the Teams integration by clicking the "Teams"-app

Improvement

- Completely overhauled FAQ admin page
- Better handling of images in e-mails
- Major language/translation updates for English.