Microsoft Teams App

This article describes how to set up integration between More Service and Microsoft Teams



5	Input the team name to add the integration to, then click "Set up a connector"		
	Select a channel to start using Incoming Webhook Incoming Webhook will be available for the entire team, but you can start using it in the compared way those the start way to be available of the entire team.		
	Type a team or channel name		
	More Service Testteam > General	×	
		Set up a connector	
6	Locate the channel you want to receive notifications from More Service.		
	Click the three dots next to the channel name	me.	
	Select "Connectors"		
	Technet AS		
	General		
	Overvåkning		
	Mara Samira Disastar	Channel notifications >	
	More Service Disaster	∽ Pin	
		없3 Manage channel	
		🖂 Get email address	
		Get link to channel	
		슈肻 Connectors	
7	Click "Configure". If you dont have it click "Add" and follow the following procedures unit you can configure		
	Connectors for your team		
	Send data from a service	e to your Office 365 group in real time.	

6	Give the Webhook a fitting name and click "Create"			
	Send feedback			
	The Incoming Webhook connector enables external services to notify you about activities that you want to track. To use this connector, you'll need to create certain settings on the other service, which needs to support a webhook that's			
	compatible with the Office 365 connector format.			
	To set up an Incoming Webbook, provide a name and select Create. *			
		-		
	Customize the image to associate with the data from this Incoming Webhook.			
	Upload Image			
	Default Image			
	o crean mage			
	Create Cancel			
9	A new URL has been generated. Copy it and click "Done"			
	https://techn			
	Uri is up-to-date.			
10	Open your More Service Agent Portal			
11				
12	Go to "Settings" (Cogwheel in the upper right corner) "Apps" "Configure"			
13	Click "Microsoft Teams"			
	17			
		Microsoft Teams integration settings		
	Microsoft Teams			
	Automatically create post in Microsoft learns when your receive new cases in Mark Service	Wahhaduud		
		Standard Vebilook un TEST CONNECTION		
		Existing webhooks:		
		Driftsorganisasjon Team Webhook		
		Standard 1 linje		
14	Paste the URL into "Webhook URL"			
15	Click "Test connection"			
16	If the test is successful, click "Save"			
17	New cases that arrive to More Service, are now relayed to Microsoft Teams.			