8.2.5

Release date: 02 apr 2020

Bugfix

- Agent dialog: Fixed problem with default team generating many connecting teams when changed by keyboard
- Agent dialog: Fixed problem where default team sometimes did not show.
- Agent dialog: Fixed problem where 'MasterRole' could not change operating units for agents.
- Fixed problem deleting agents without cases.
- Case routing: Fixed an issue where object/category routing did not work when responsible selected was a team.
- CMDB: Fixed problem with sending service messages from an object.
- CMDB: Can't add more than 1 of each custom asset properties in form admin
- CMDB: Creating multiple objects in CMDB/ asset module with same name is not allowed.
- Asset: Fixed a bug where asset work log did not show up
- Asset: Improved asset work logs. Logs are only added if asset order does not exist .
- Asset: Fixed a bug with where some customers could not open some assets because of wrong date format stored in database.
- Servicedesk Reports: Fixed problems with buttons disappearing vertically on reports page
- Servicedesk Reports: Fixed some problems with layout of content in reports
- Servicedesk Reports: Tuned the height of the reports
- Servicedesk Reports: Fixed width for date fields on parameter page
- Fixes a bug where the datepicker only showed English values, even if the culture selected is Norwegian.
- More Service Portal: Fixes a bug where the form approval page would not show if textbox contained single quote or newline.

Improvement

- Signature is now added when sending mail from a Change
- Support setting for not changing case status if comments are added from More Service Portal.