

Compliance Modul

More Service module Compliance

Technet has developed a compliance module that is integrated into the company's Management System. The module is linked to the CMDB (system map) for easy import of data from Entra ID and manual update. The compliance module helps ensure that the business meets regulatory requirements and obligations according to GDPR, NIS2 and DORA.

Through the system map, objects (CIs) and applications can be imported directly from Microsoft Entra ID or via Excel sheets. This makes it easy to build and maintain an updated overview of the organization's system portfolio. Each object that is subject to compliance documentation requirements can be easily entered into the compliance module, so that the business gets a comprehensive and clear platform for documentation and follow-up. This also makes it easier to meet the authorities' requirements related to GDPR, security, internal control and documentation obligations.

Each object can then be enriched with relevant information and documentation related to compliance requirements, security, GDPR and internal routines. Compliance work is carried out per object, which provides full traceability and control at the application level. When the necessary compliance criteria and documentation requirements are met, the object will automatically receive a green status in the system. This gives both management and the IT department a clear visual overview of which systems meet the requirements and which still require follow-up.

To ensure transparency and audit trails, a detailed log function has also been implemented. This logs all changes made to the system, including what has been changed, when the change was made and which user performed the action. This contributes to better control, increased security and simpler audit processes.

When it comes to non-conformance management and follow-up, the solution is integrated with the service desk. Any non-conformances, measures or follow-up points can be registered and handled directly as cases in the service desk module. This creates a seamless workflow between compliance, operations and support.

The system also supports reporting based on objects, applications and predefined templates. Reports can be generated directly from registered non-conformances, follow-ups or compliance status, which gives the business a good basis for internal control, audits and management reporting.